



## Conference Agenda

Time	General - Mediterranean West	Executive Financials - Regency Ballroom	Elite - Mediterranean Center	LIB/Select - Valencia East	Flex - Valencia West	Midmarket - Regency Conf. Room	IT - Madrid	Single Family - Miramar North	HFA Financials - Castillian	Multifamily/ Capital Prog. - Miramar South	Demo Room - Grande Promenade
<b>Sunday, November 12, 2006</b>											
12:00pm to 5:00pm	<b>REGISTRATION</b>										
7:00pm to 9:30pm	<b>WELCOME RECEPTION (sponsored by ENUG)</b>										
<b>Monday, November 13, 2006</b>											
7:30am to 8:00am	<b>BREAKFAST - continental breakfast provided</b>										
8:00am to 9:15am	<b>OPENING SESSION - Mediterranean East</b>										
9:15am to 9:30am	<b>BREAK - mid-morning beverage service provided</b>										
9:45am to 10:50am	The importance of Project Management	Executive roundtable discussion on preparing for the future of Affordable Housing	What's new in the Admin. Suite	Changes to LIB/Select over the past year	Changes to Flex over the past year	Creating Excel reports with Emphasys DataHub	Introduction to MSSQL - part I	Pre-qualification Portal navigational tour & demo	Financial Portal open forum discussion	IM&C Overview and update	Emphasys Partner Portal demonstration
10:55am to 12:00pm			Top 10 LIB/Select support calls	Top 10 Flex support calls	Creating basic workflows in Elite	Introduction to MSSQL - part II	Elite Executive Portal demonstration				
12:00pm to 1:15pm	<b>LUNCH - buffet lunch provided</b>										
1:15pm to 2:15pm	Admin. Suite - roundtable discussion on implementations	Strategic planning for Tomorrow's Housing Authority	Setting up & using the Elite FSS application	Elite migration planning & tips for LIB	How to purge Flex data	Creating letters in Elite	Emphasys Help Desk - How a work ticket is generated and tracked	Lender Portal navigational tour & demo	AOD/CM training & workflow	AOD/MF Multifamily Compliance general training & review of features	One client's use of document imaging
2:20pm to 3:20pm			Elite HQS host inspection module & scheduling	Working with PIC	Elite migration planning & tips for Flex	New Technologies and Software Trends		eMortgage navigational tour & demo			Elite Section 8/HCV demonstration
3:20pm to 3:35pm	<b>BREAK - mid-afternoon snack provided</b>										
3:35pm to 4:25pm	Open Forum Discussion - "Evolving Regulations"	Evolution of Affordable Housing for PHAs and HFAs	Reporting solutions for Elite	Common maintenance processes for LIB/Select	Working with PIC	General Ledger / Accounts Payable training	Elite Service Pack installation & support tips	AOD/SV Loan Servicing general training & review of features	AOD/IV Investment Management Training/GAS B 40	Certification Online Portal training & new features discussion	Elite Admin. Suite demonstration
4:30pm to 5:25pm	Executive Reporting: Running your business by Donald Troendle, E.D. Cincinnati HA		Top 10 Elite support calls	Select Inspections	Flex A/R refresher training		How to plan & implement Citrix MetaFrame				
5:45pm to 7:00pm	Emphasys Hospitality Hour - Location to be announced										
6:00pm to 11:00pm	<b>Monday Night Dinner - On your own (transportation to be provided to several locations)</b>										



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<b>Tuesday, November 14, 2006</b>											
<b>7:30am to 8:00am</b> BREAKFAST - continental breakfast provided											
8:00am to 9:00am	Preparing to move to Elite	Project-based Accounting and Asset Management	How to print checks & process batches in Elite	Select Financials: posting steps & processes	Flex data management refresher training	Basic troubleshooting for Elite	Administering the Elite System	AOD/LT Training	AOD/Swap training - Bond Association	IM& C: Web Application, Customer-driven Ad Hoc Reporting & PropertyWatch	Emphasys WebApp demonstration
9:15am to 10:15am	Preparing for/Creating an Internal Help Desk		Discussion on Elite Portability & A/R	LIB Year End preparation & overview		Building a FDS report & submitting the results	Web Services: what you need to know	AOD/LT Database			Elite Payroll/HR demonstration
<b>10:15am to 10:30am</b> BREAK - mid-morning beverage service provided											
10:30am to 12:00pm	Leading the Change Process Introducing Change into your organization	Project-based Accounting and Asset Management	Emphasys Payroll and HR	Introduction to LIB data management	Flex General Ledger Accounting Training	PHAS reporting capabilities in Elite	Configuring MSSQL and Choosing the Proper Version	AOD/SF New Features	AOD/GL Training - SOCF Case Study	IM& C: Workflow, Wizards, and Allocation	Emphasys Resident Portal demonstration
<b>12:00pm to 1:15pm</b> LUNCH - buffet lunch provided for non-ENUG members in the Starlight Ballroom/ ENUG Business Luncheon for ENUG members only in the Oceanview Room											
1:15pm to 2:10pm	HUD Trends I	Creative Financing I	How to get to your data in Elite	Advanced LIB data management	Flex Year End preparation & overview	Roundtable Discussion – agencies under 2,000 units	Discussion of Emphasys' Remote Monitoring	AOD/SV Training	AOD/ARB Training	AOD/MF Database Diagram for creating reports	Elite Management Reporting demonstration
2:15pm to 3:15pm	HUD Trends II		Introduction to Emphasys University				Alternate approaches to reporting in Elite				AOD/DS Training
<b>3:15pm to 3:30pm</b> BREAK - mid-afternoon snack provided											
3:30pm to 5:00pm	Networking 101 for Non-Technical Professionals	Creative Financing II	Portal options: an overview of what can be accomplished	Creating user defined reports in LIB	Flex S8/HCV refresher training	Preparing to move to Elite	Using Crystal Reports	AOD/SV Training and Q&A	AOD Financials - Database Training	Multifamily Open Forum I	Elite LIPH/WO demonstration
6pm to 11pm	<b>Tuesday Night Social Event - courtesy of Emphasys.</b> Enjoy a dinner/dance cruise and the Emphasys User Awards ceremony along Florida's scenic Intracoastal Waterway aboard the Catalina, a 130-foot custom yacht. The Catalina will dock directly across the street from the Miami Beach Resort & Spa.										



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<b>Wednesday, November 15, 2006</b>											
7:30am to 8:00am	<b>BREAKFAST - continental breakfast provided</b>										
8:00am to 9:00am	Fraud: Red Flags and Sources of Information for Internal Audit	Procurement overview & strategic outsourcing	Discussion on reporting solutions for Elite	LIB Security	Flex LIPH refresher training	Elite Work Order training	Emphasys University	AOD/SF and AOD/FR Database	AOD Financials - Priorities Workshop	Ask Chris (Emphasys VP of Software Engineering)	Emphasys Partner Portal demonstration
9:15am to 10:15am			Emphasys Procurement Interfaces and Securities	LIB/Select: the focus for the next year	Flex Payroll refresher training		Discussion of handhelds & Windows Mobile 5.0	Borrower Portal View navigational tour & demo		Multifamily Open Forum II	Tracking at a glance demo
10:15am to 10:30am	<b>BREAK - mid-morning beverage service provided</b>										
10:30am to 11:30am	Open session for conference feedback & planning for next year	Wrap-Up and What's Next	Elite Top 10 priorities for new development	Select Year End processing	Flex: the focus for the next year		Backing up Your Data - The How's and Why's	Single Family Suite Q&A	AOD Financials - Next Year Plan		Elite Admin. Suite demonstration
11:30am to 1:00pm	<b>Lunch on your own</b>										